

## KINGDOM OF SWAZILAND

# Improving Clinical Process to High Viral Load Results at Motshane Clinic

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### The Swazi LARC Team













#### CAPABILITY MATURITY MODEL

 Focusing on Result Reporting on the Viral Load Cascade.

Stage	Rationale
1	<ul> <li>No process in place for ensuring results are documented in patient files and no action taken for high VL results.</li> <li>Go and see visit we confirmed that these processes were not in place.</li> </ul>

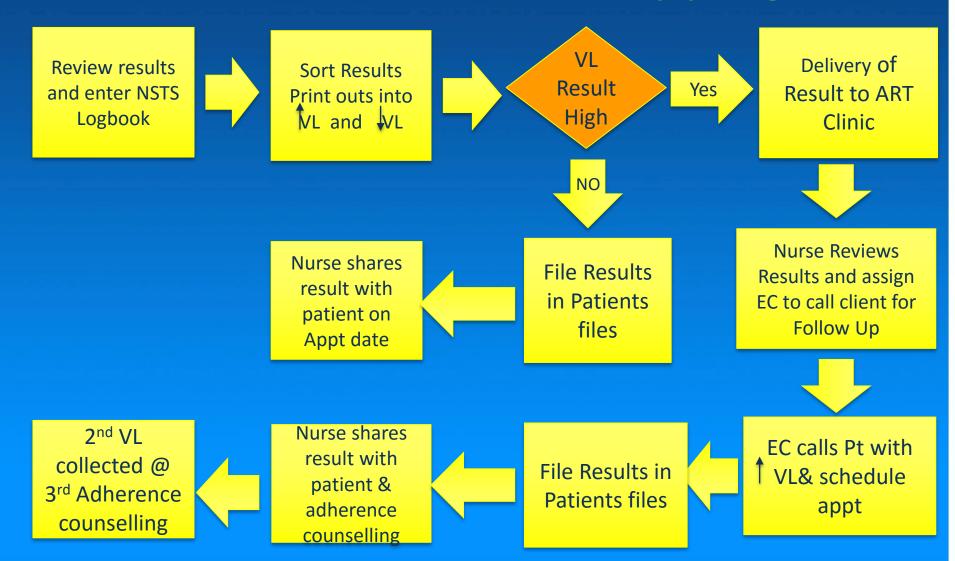








## **Business Process Mapping**













## Way forward

Action Item	Responsible Person	Timeline
Report back to facility staff	LARC Team	8 August 2016
Share SOPs for clinics with team	Dan/Katy	10 August 2016
Collect data of the high viral load and track actions	Nokulunga	Ongoing reviewed fortnightly until November 2016
Train staff on National Algorithm	Sindie	31 August 2016
Share Preliminary results with stakeholders	Glory	17 November 2016
Review analyze and interpret data	Sehlephi	30 November 2016









